

# QUALITY POLICY



ZA Electronics is a leading electronic contract manufacturer and the Management and Staff are committed to continually striving to meet specific customers needs, expectations and requirements.

This commitment is achieved through the implementation, adoption and maintenance of our Quality Management System that is aligned to the ISO 9001:2015 Quality Management Standard.

Our Quality Policy provides a framework within which we have set and continuously monitor business and quality objectives in all our departments and functions of the company.

ZA Electronics is committed to the following principals:

- Promoting a culture and philosophy of continual improvement and striving towards doing the job right the first time.
- Enhancing the skills of Staff and Management through ongoing review of skills and competence and an active training policy, the objective of which is to ensure the skills and competence of all are aligned to the delivery of our products and services.
- Continually reviewing our operation within the context of the environment within which we operate and ensuring we take into account the needs and expectations of all interested parties.
- Adopting a process of continual risk monitoring to ensure internal and external risks are timeously identified, recorded and reviewed with the intention of minimizing business risk and identifying opportunities for continual improvement.
- Adhering to all applicable legal and regulatory requirements at all times.

This Quality Policy is reviewed annually for continual applicability and is available on the Quality Management System for all stakeholder of the business.

A handwritten signature in black ink, appearing to read 'Riaan van Zyl', positioned above a horizontal line.

Signed by: **Riaan van Zyl**

Position: **Managing Member**

04 May 2020

Date: 4 May 2020